## Application for Certification, Authentication and Verification (C.A.V.) of Academic Records

College student and graduates from private HEIs who have the intention to secure employment here and abroad may apply for the Certification, Authentication and Verification of their scholastic records. This is to ensure that their academic documents being issued by their respective colleges/universities are genuine and authentic thereby employers and other entities will be secured of engaging their services.

Office or Division	:	Administrative Division				
Classification:		Simple	Simple			
Type of Transaction	on:	G2B/G	2G/G2C			
Who may avail:	Who may avail: Gradu		ates and	Undergraduates C	Colleges Students	
CHECKLIST	OF REQUIREMENTS			WHERE TO SEC	URE	
of Record 4. Original and Certifie 5. If applicant is an un	ed True Copy of the Transcript ed True Copy of the Diploma dergraduate, . Original and v of the Certificate of Units	HEI HEI HEI HEI HEI				
CLIENT STEPS	AGENCY ACTION		FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1. Submit the required documents	<ol> <li>Receive and check the completeness of the requirements:</li> <li>If in order, issue order payment to client and a to proceed to Cashier, is claim stub.</li> <li>If not in order, return document to the client v notation of the deficience</li> </ol>	dvise ssue the vith	None	1 hour	CAV Processor/ AO III	
2.Pay the corresponding fee	<ol> <li>Receive payment and is the OR to the client/s ar forward documents to C Processor</li> </ol>	nd	Php 80.00	30 minutes	Cashier	



3. Wait for the release date	<ul> <li>3.1 Verify documents and entries against CHEDRO records (eg. Form 19, records of S.O. released, enrolment list)</li> <li>3.1.1 If in order, prepare the Original and Duplicate copy of CAV</li> <li>3.1.2 If not in order, prepare disapproval letter for signature of RD</li> <li>3.2 Check the correctness and completeness of the content of CAV and prepares the CAV</li> </ul>	None	5 days	CAV Processor/AO III CAV Reviewer
	3.3 Sign the CAV and forwards the signed CAV to the Releasing Clerk			(CAO (CEPS)
4. Claim the CAV	<ul><li>4. Seal and stamp release</li><li>4.1 If local, release to applicant</li><li>4.2 If for DFA, transmit CAV with the masterlist via courier</li></ul>	None	4 hours	Releasing Clerk
	TOTAL:	Php 80.00	7 days	



# Application for Certification of Student Records and Other Relevant Documents

Office or Division		Adminic	trot		
		Administrative Division			
Classification:		Simple			
Type of Transaction	on:	G2C			
Who may avail:		Public			
	T OF REQUIREMENTS			CURE	
1. Letter Request		Requesting Party			
	cript of Records/Diploma	School G		lated	
3. Receipt for Paymen	It for Certification Fee	CHEDRO			
CLIENT STEPS	AGENCY ACTION	FEI TO PA	BE	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit letter	1. Receive letter request and	Non	е	1 day	Receiving Officer
request and	supporting documents from				
supporting	the requesting party and				
documents	forward the letter request an	nd			
	supporting documents to RE				
2. Pay the	2. Receive payment	Php			Collecting Officer
required fee		130.			Ū
3.Wait for	3.1 Route the letter request an			1 day	Regional Director
schedule of release	supporting documents to the concerned CHEDRO staff for appropriate action		-		
	<ul> <li>3.2 Review letter request and supporting documents and prepares certification, if in order, affix initials then forward to CEPS for review</li> <li>3.3 Review documents, affix</li> </ul>				Concerned CHEDRO Staff
	initials, if in order, and forward to RD for review 3.4 Approve and sign the				CEPS
	certification and forward to Records Officer				Regional Director
4. Present the OR	4. Release the Certification to the requesting party upon presentation of the OR	Non	e	1 day	Records Officer
	TOTAL:	Php 130.		3 days	



#### Application for Increase in Tuition and Other School Fees (TOSF)

Office or Division:	Technical Division					
Classification:	Highly Technical					
Type of Transaction:	G2B - Government to Business					
Who may avail:	Higher Education Institutions (Public and Private)					
	OF REQUIREMENTS		WHERE TO SE	CURE		
CHED Website		CHED				
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE		
1. Submit notarized Application Letter together with the required supporting documents during the two (2) weeks application period which will end on the last working day of February preceding the Academic Year (AY) the intended increase shall take effect	1. Receive and evaluate completeness of application documents using the prescribed Checklist. If complete and in order, accept the application, otherwise, return to the applicant-HEI for completion	None	4 hours	Receiving Staff/Supervisor in charge		
For non-compliant HEI: 2. Receive notice	2.1 Review and evaluate the application documents and issue notice of disapproval to non compliant HEI	None	Within 15 working days upon receipt of application documents	Supervisor in charge/CCEAP		
For compliant HEI: 3. Wait for final decision from CHED Central Office	2.2 Submit the regional consolidated report to the Office of Executive Director (OED) through the Office of Student Development and Services (OSDS) on or before 01 April of every Academic Year		Within 5 days after all applications are reviewed for consolidation of data on TOSFI	Regional Director		



For compliant HEI: 1. Receive Memo regarding CEB	<ol> <li>Release information on CEB decision of the TOSF</li> </ol>	None		Supervisor in charge Records Officer
decision	increase			
	TOTAL:	None	20 working days	
In the draft CMO on TOSFI, for Public HEIs, mechanism will still be determined by CHED and UniFAST				



Application for Initial Permit (GP); Government Recognition (GR); Certificate of Program Compliance (COPC) for Undergraduate Programs, Except Medicine, Dentistry, Nursing, Engineering, Bachelor of Science in Marine Transportation (BSMT), Bachelor of Science in Maritime Engineering (BSMarE), Programs Without Existing Policies, Standards and Guidelines (PSGs) and those under the Legal Education Board (LEB)

Office or Division:	Technical Division					
Classification:	Highly Technical					
Type of Transaction:	G2G – Government to Government, G2B – Government to Business					
Who may avail:	Higher Education Institutions					
	T OF REQUIREMENTS		WHERE TO SECURE			
CHECKLIS	DI OF REQUIREMENTS	[	WHERE TO SECORE			
GPR Checklist:						
Board of Trustees/Presid including notarized affida 2. For private HEI: Articles of	Incorporation and By-Laws duly	To be sub	omitted by the applying HEI			
registered with Securities For local college: Copy of origestablishing 2 For SUCs: Copy of Chart	ent					
3. Copy(ies) of Transfer of Contract/Ownership of S	of Certificate(s) Title (TCT)/Lease chool Building					
	or building(s) to be used in the d for educational purpose issued ce of Building Officials					
<ul> <li>program</li> <li>Management viability suc <ul> <li>Management capability</li> <li>as reflected in Organiza</li> <li>Management personnel</li> </ul> </li> <li>Market viability in terms o <ul> <li>Demand for graduates/a</li> <li>in the next 5 years)</li> <li>Prospective students (e</li> <li>Presence of existing hig offering same course w</li> </ul> </li> </ul>	sed program hilosophy and goals of proposed h as: and administrative competence tional chart and qualifications of f: employment opportunities (at least nrollment projection) gher education institutions (HEIs) within the area of sustainability of operation such expenditure uition & other fees					



<ul> <li>Location of schools in relation to factors that are not</li> </ul>	
conducive to learning such cockpits, dancing halls, bars	
or recreational places of questionable character, bowling	
alleys, movie houses, markets, garbage dumps, funeral	
parlors, jails, cemeteries and others	
6. School Administrators (President, Vice President(s),	
Director(s), Dean(s), Program Chair(s)/Head(s),	
Coordinator(s), etc.)	
a. Spreadsheet should include following information:	
Name	
Position/Designation	
5	
Educational qualifications (where and when obtained)	
Professional License Number & Expiration date (if	
applicable)	
<ul> <li>Nature of appointment (permanent/temporary)</li> </ul>	
Status (fulltime/part-time)	
b. Certified true copy of Transcript of Records	
c. Certified true copy of Professional License (if applicable)	
d. Copy of Resume/Curriculum Vitae	
e. Copy of notarized appointment/contract of employment (to	
be submitted if already hired)	
f. Letter of commitment (if not yet hired but to submit	
notarized appointment/contract before issuance of initial	
permit/recognition)	
g. Approved resignation from previous employer (to be	
submitted before issuance of initial permit/recognition)	
7. Faculty Members	
a. Spreadsheet should include following information (separate	
spreadsheet for faculty handling General Education	
subjects and Professional subjects):	
Name	
Educational qualifications (where and when obtained)	
<ul> <li>Professional License Number &amp; Expiration date (if</li> </ul>	
applicable)	
Field of specialization	
Subjects to be taught	
Nature of appointment (permanent/temporary)	
Status (fulltime/part-time)	
b. Certified true copy of Transcript of Records	
c. Certified true copy of Professional License (if applicable)	
d. Copy of Resume/Curriculum Vitae	
e. Copy of notarized appointment/contract of employment (to	
be submitted if already hired)	
f. Letter of commitment (if not yet hired but to submit	
notarized appointment/contract before issuance of initial	
permit/recognition)	
g. Approved resignation from previous employer (to be	
submitted before issuance of initial permit/recognition)	
8. Non-teaching personnel (Registrar, Guidance Counselor,	
Administrative staff, etc.)	
a. Spreadsheet should include following information:	
Name	



<ul> <li>Educational qualifications (where and when obtained)</li> <li>Professional License Number &amp; Expiration date (if applicable)</li> <li>Nature of appointment (permanent/temporary)</li> <li>Status (fulltime/part-time)</li> <li>b. Certified true copy of Transcript of Records</li> <li>c. Certified true copy of Professional License (if applicable)</li> <li><i>d</i>. Copy of notarized appointment/contract of employment</li> <li>9. Curriculum</li> <li>Distribution of subjects per term</li> <li>Summary of units</li> <li>Course description (by subject)</li> <li>Course Syllabus (by subject)</li> <li>10. Library</li> <li>a. Librarian (copy of Transcript of Record, appointment, professional license)</li> </ul>
applicable)       Nature of appointment (permanent/temporary)         Status (fulltime/part-time)         b. Certified true copy of Transcript of Records         c. Certified true copy of Professional License (if applicable)         d. Copy of notarized appointment/contract of employment         9. Curriculum         • Distribution of subjects per term         • Summary of units         • Course description (by subject)         Course Syllabus (by subject)         10. Library         α. Librarian (copy of Transcript of Record, appointment,
<ul> <li>Nature of appointment (permanent/temporary)</li> <li>Status (fulltime/part-time)</li> <li>Certified true copy of Transcript of Records</li> <li>Certified true copy of Professional License (if applicable)</li> <li>d. Copy of notarized appointment/contract of employment</li> <li>Curriculum</li> <li>Distribution of subjects per term</li> <li>Summary of units</li> <li>Course description (by subject)</li> <li>Course Syllabus (by subject)</li> <li>Library</li> <li>Librarian (copy of Transcript of Record, appointment,</li> </ul>
<ul> <li>Status (fulltime/part-time)</li> <li>b. Certified true copy of Transcript of Records</li> <li>c. Certified true copy of Professional License (if applicable)</li> <li>d. Copy of notarized appointment/contract of employment</li> <li>9. Curriculum</li> <li>Distribution of subjects per term</li> <li>Summary of units</li> <li>Course description (by subject) Course Syllabus (by subject)</li> <li>10. Library         <ul> <li>α. Librarian (copy of Transcript of Record, appointment,</li> </ul> </li> </ul>
<ul> <li>b. Certified true copy of Transcript of Records</li> <li>c. Certified true copy of Professional License (if applicable)</li> <li>d. Copy of notarized appointment/contract of employment</li> <li>9. Curriculum</li> <li>Distribution of subjects per term</li> <li>Summary of units</li> <li>Course description (by subject)</li> <li>Course Syllabus (by subject)</li> <li>10. Library</li> <li>α. Librarian (copy of Transcript of Record, appointment,</li> </ul>
<ul> <li>c. Certified true copy of Professional License (if applicable)</li> <li><i>d</i>. Copy of notarized appointment/contract of employment</li> <li>9. Curriculum</li> <li>Distribution of subjects per term</li> <li>Summary of units</li> <li>Course description (by subject)</li> <li>Course Syllabus (by subject)</li> <li>10. Library</li> <li>α. Librarian (copy of Transcript of Record, appointment,</li> </ul>
<ul> <li>d. Copy of notarized appointment/contract of employment</li> <li>9. Curriculum</li> <li>Distribution of subjects per term</li> <li>Summary of units</li> <li>Course description (by subject) Course Syllabus (by subject)</li> <li>10. Library</li> <li>α. Librarian (copy of Transcript of Record, appointment,</li> </ul>
<ul> <li>Distribution of subjects per term</li> <li>Summary of units</li> <li>Course description (by subject) Course Syllabus (by subject)</li> <li>10. Library         <ul> <li>α. Librarian (copy of Transcript of Record, appointment,</li> </ul> </li> </ul>
<ul> <li>Summary of units</li> <li>Course description (by subject) Course Syllabus (by subject)</li> <li>10. Library         <ul> <li>α. Librarian (copy of Transcript of Record, appointment,</li> </ul> </li> </ul>
<ul> <li>Course description (by subject) Course Syllabus (by subject)</li> <li>10. Library         <ul> <li>α. Librarian (copy of Transcript of Record, appointment,</li> </ul> </li> </ul>
Course Syllabus (by subject)         10. Library         α. Librarian (copy of Transcript of Record, appointment,
10. Library α. Librarian (copy of Transcript of Record, appointment,
α. Librarian (copy of Transcript of Record, appointment,
β. Facilities (floor space in sq. m.) – to include pictures
<ul> <li>χ. Seating capacity (combined number of students &amp; faculty at one time)</li> </ul>
δ. Library collections (books, journals, magazines,
dictionaries, almanacs, etc.)
List of 5 non- duplicated book titles per subject in the
curriculum published within the last 5 years
List of book collections/accessioned books
<ul> <li>Start-up -3,000 library collections (for initial permit)</li> <li>Minimum of 5,000 library collections (for</li> </ul>
<ul> <li>Minimum of 5,000 library collections (for recognition)</li> </ul>
List of subscription to relevant professional journals
3 Note: List should be in spreadsheet to include author, title
of book, year of publication and number of volumes
11. Physical facilities to be used exclusively for tertiary
programs (to include pictures)
School site
Total floor area (in sq. m.)
Buildings
Number & size of classrooms/ lecture rooms
Number & types of laboratories
Note: Refer to PSG for the Program applied for
12. List of equipment and other instructional
devices/aids 13. Support facilities
Audio visual room
<ul> <li>Sports and recreational, if outsourced to include</li> </ul>
notarized MOA
Canteen
Faculty lounge
Student lounge
14. Support services
a. Guidance and counseling
b. Medical and dental services for students and faculty,
if outsourced to include notarized MOA



15. NSTP				
a. Coordinator (copy of Transcript of Record & appointment)				
b. NSTP office	A NSTR Provider if outcourood			
<ul> <li>Affiliation to Accredited NSTP Provider, if outsourced, to include notarized MOA</li> </ul>				
	e amount of six thousand pesos			
	or check payable to CHEDRO (for			
<ul> <li>newly established pri</li> <li>17. Application fee in</li> </ul>	vate HEI only) the amount of four thousand			
	sh or check payable to CHEDRO			
18. Inspection fee in the amo (P4,000) in cash or check				
•				DEDSON
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBL E
1. Submit complete application requirements – per GPR Checklist, one (1) set/folder (soft and hard copies and duly accomplished self-evaluation form per program	<ol> <li>Review and receive complete application documents. If incomplete, return to the applicant-HEI</li> </ol>	Application Fee: Php 8,000.00 per program Inspection Fee: Php 15,000.00 per program (for IP and GR)	4 hours per application	Receiving staff assisted by Supervisor in charge of the program
2. Receive receiving copy	2. Return one received copy to the client and forward application to RD for routing	None	30 minutes	Receiving Staff
3. Wait for notice	<ol> <li>Conduct documentary analysis of the HEIs application per GPR Checklist and CHED minimum requirements of the program applied for</li> <li>If compliant, prepare and send notice of RQAT visit (thru, email, fax or mail)</li> </ol>	None	Within 7 working days after receipt of complete application documents	Supervisor in charge
	3.2 If not compliant, prepare and send			



4. Receive notice of	notice of disapproval (thru, email, fax or mail) (Only applications with complete and compliant documents will be subjected to RQAT visit) 4. Prepare documents	None	1 working day	Records
RQAT visit or notice of disapproval	notify RQAT of schedule			Officer
5. For RQAT visit, prepare for RQAT Visit	5. Conduct RQAT validation and prepare RQAT report	None	Within 10 working days after documentary analysis (depending on the availability of RQAT)	RQAT and Supervisor in charge of the program
6. Wait for letter/notice of result	<ul> <li>6.1 If complete and compliant, process the GP/GR/COPC.</li> <li>6.2 If report indicates minor deficiencies, prepare and send letter of deficiency for compliance within 10 days upon receipt.</li> <li>6.3 If report indicates major deficiencies, prepare and send letter of disapproval</li> </ul>	None	Within 3 working days after RQAT visit	Supervisor in charge
<ul> <li>7. Receive letter/notice of result</li> <li>1.1 If complete and compliant, wait for release of GP/GR/COPC</li> <li>1.2 With minor deficiency/ies,</li> </ul>	<ul> <li>7. 1 If complete and compliant, issue GP/GR/COPC</li> <li>7.2 With minor deficiency/ies, receive compliance documents, return one received copy to the client and</li> </ul>	None	If complete and compliant, 3 working days With minor deficiency/ies within 10 working days after receipt	Records Officer



a colores it	formulate sums and the		af a ation of	
submit	forward documents to		of notice of	
compliance	RD for routing		deficiency/ies	
documents				
8.1 If complete and	8.1 If complete and	None	With minor	Supervisor in
compliant, receive	compliant, end of		deficiency/ies, 5	charge
GP/GR/COPC	process		working days	
8.2 With minor	8.2 With minor			
deficiency/ies, wait	deficiency/ies, review			
for result of review	compliance			
	documents.			
	8.2.1 If complete and			
	compliant, prepare and			
	issue GP/GR/COPC.			
	8.2.2 If not complete or			
	compliant, prepare and			
	send notice of			
	disapproval.			
1.1 If complete and	9.End of process	None	1 working day	Supervisor in
compliant, receive				charge
GP/GR/COPC.				Regional
1.2 If not complete or				Director
compliant,				
receive notice of				
disapproval				
TOTAL:		Application	40 working days	
		Fee: Php		
		8,000.00 per		
		program Inspection		
		Fee: Php		
		15,000.00		
		per program		
		(for IP and		
		GR)		
		$\sim$	1	



#### Application for Issuance of Special Orders (SOs)

Office or Division:			Admin	istrative Division/7	Fechnical Division
Classification:			Highly Technical		
Type of Transaction	ype of Transaction:		G2B – Government to Business		usiness
Who may avail:			Private	e Higher Education	n Institutions
CHECK	LIST OF REQUIREMENTS			WHERE TO S	ECURE
student) 2. Form 9 (Summary			HEI HEI HEI HEI HEI HEI		
Nursing/Midwifery Programs only) 7. Certificate of Completion (for Programs with On-the-Job Training (OJT))			HEI HEI HEI		
<ul> <li>For Graduate programs:</li> <li>8. Certificate of Comprehensive Exam Passed (Master's and Doctorate programs), Certificate of Oral Revalida Taken (Non- thesis or Capstone Project)</li> <li>9. Thesis/Dissertation Book and Copy of Abstract (for Graduate and Post-Graduate Programs)</li> <li>10. Digitized Copy of Thesis/Dissertation saved in Two (2) Compact Disk (for Graduate and Post-Graduate Programs)</li> </ul>		HEI HEI HEI			
<ul> <li>Others:</li> <li>11. For transferee students only - Original Copy of TOR – this is part of the admission requirements</li> <li>12. Certificate of Live Birth (PSA original copy) – not necessary, this is part of the admission requirements unless with correction</li> <li>13. Marriage Contract, if married (PSA original copy) - if with correction in the name/changed status within the duration of the program</li> <li>14. For foreign students only, Notice of acceptance/admission (NOA) &amp; Certificate of Eligibility of Admission (CEA)</li> </ul>		PSA PSA HEI			
CLIENT STEPS	AGENCY ACTION	FEES 1 PA		PROCESSING TIME	PERSON RESPONSIBLE
1. Submit application	1. Check the completeness of the requirements	No	ne	1 day	Records Officer
2. Pay Document Stamp	2. Process the Special Order Application	Php 30 per applica			Cashier



3. Receives acknowledgem ent receipt	3. Issues acknowledgement receipt to applicant-HEI	None	30 minutes	Receiving Staff
	4. Processes the Special Order Application			
	4.1 Records/logs-in the application. A Tracking slip/Processing Sheet is attached and forwards to the Education Supervisor II in-Charge of the Program Evaluation	None	1 day	Records Officer
	<ul> <li>4.2 Evaluates the application against the government recognition and approved curriculum and forwards the application to the Records Section for Verification</li> <li>4.2.1 For Maritime students only verification of TRB and On-board training</li> </ul>	None	7 days	Education Supervisor II
	4.2.2 If in order, forwards documents to Records Officer otherwise, prepares disapproval letter for RD's signature			
	4.3 Verifies the name and subjects of Students in the Enrolment List against the Summary of Courses Taken (F 19)	None	7 days	Records Officer
	4.4.1 If application is in order, assigns Special Order Number, and print the Special Order number in the Special Order Application Form	None	1 day	Records Officer
	4.4.2 If there is a noted deficiency, ES II in charge			ES II



	of the program prepares letter of disapproval for signature of RD			
	4.5.1 If in order, CEPS/SEPS/ES II reviews issued S.O. and affix initials on the 2 <sup>nd</sup> copy	None	1 day	CEPS/SEPS/ ES II/CAO
	4.5.2 If not in order, CEPS/SEPS/ES II reviews the deficiency and affix initials on the 2 <sup>nd</sup> copy of the disapproval letter			
	4.6.1 If in order, Records Unit staff affixes SO number and forwards to RD for his approval and signature of the Special Order	None	1 day	Regional Director
	4.6.2 If RD has comments, makes notation then returns document to ES-in-charge for revision			
4. Receives the Special Order	5. Release the Approved Special Order or Deficiency/ Discrepancy Letter	None	1 day	Records Officer
	TOTAL:	None	20 days	



#### Application for National Service Training Program (NSTP) Serial Numbers

Office or Division Technical Division				on			
Classification:	Classification: Simple			Simple			
Type of Transaction	Type of Transaction: G2B/C			G2B/G2G/G2C			
Who may avail:		Higher	Educatior	n Institutions, Colle	ege Graduates		
	<b>OF REQUIREMENTS</b>			WHERE TO SECU	JRE		
<ol> <li>Request Letter from</li> <li>Accomplished temp Serial Numbers</li> </ol>	the HEI late for the issuance of NSTP	Registrar	's Office				
CLIENT STEPS	AGENCY ACTION	J	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE		
1. Submit application for the issuance of NSTP Serial Numbers	<ol> <li>Receive and route the application for the issue NSTP Serial Numbers</li> </ol>	ance of	None	30 minutes	NSTP in-charge for the issuance of Serial Number		
2. Wait for notice of result	<ol> <li>Evaluate documents:</li> <li>If application docume in order, assign corresponding NSTP s number, and prepare communication address President/Head of HEI forward to CEPS for re</li> <li>If application docume not in order, prepare communication issuing NSTP Serial number for for signature of RD</li> </ol>	serial sed to and eview ents are g the	None	2 days	NSTP in-charge for the issuance of Serial Number RD		
3. Claim the issued NSTP Serial Number	<ol> <li>Release communication secure HEI acknowledge receipt</li> </ol>		None	Less than half day	Releasing Clerk		
		OTAL:	None	3 days			



# Application for Permit/Recognition/Certificate of Program Compliance (COPC) to operate Graduate Programs, Dentistry, Nursing, Engineering and Programs Without Existing Policies, Standards and Guidelines (PSGs) - Phase 1: Issuance of Certificate of Eligibility

As provided for under Section 8 of Republic Act (R.A.) No. 7722, one of the powers and functions of the Commission is to evaluate and monitor the performance of programs of higher learning for appropriate incentives as well as the imposition of sanctions such as, but not limited to, diminution or withdrawal of subsidy, recommendation on the downgrading or withdrawal of accreditation, program termination or school course;

This service refers to the processing of applications for issuance of Government Authorization such as Permit/Recognition and COPC to HEIs with intention to operate Graduate programs, Medicine, Dentistry, Nursing Engineering and programs without PSGs.

Application/s can be submitted in printed or electronic format to the CHED Regional Office for preliminary evaluation including ocular inspection and issuance of certification of eligibility(Phase 1).

The application with certification of eligibility shall be forwarded by the CHEDRO to the Office of Programs and Standards Development (OPSD) – Standards Development Division (SDD) for deliberation and recommendation by the Technical Panel for approval by the Commission-en-banc *Please refer to CHED Central Office Service - Application for Permit/Recognition/Certificate of Program Compliance (COPC) to Operate Graduate Programs, Medicine, Dentistry, Nursing, Engineering and Programs Without Existing Policies, Standards and Guidelines (PSGs) – Phase 2: Issuance of Permit/Recognition/Certificate of Program Compliance.* 

Office or Division:	Technical Division – CHED Regional Office					
Classification:	Highly Technical					
Type of Transaction:	G2B – Government to Business	G2B – Government to Business, G2G – Government to Government				
Who may avail:	Higher Education Institutions in	the Philippines				
CHECKLIS	IST OF REQUIREMENTS WHERE TO SECURE					
GPR Checklist:						
	tter duly signed by Chairman of Board or authorized representative including	To be submitted by the applying HEI				
duly registered with Commission For local college: Cop	icles of Incorporation and By-Laws n Securities and Exchange y of original Ordinance approving blishment					



Fax 0110au Oanu af Ohartan	
For SUCs: Copy of Charter	
3. Copy(ies) of Transfer of Certificate(s) Title (TCT)/Lease	
Contract/Ownership of School Building	
4. Certificate of Occupancy for building(s) to be used in the	
name of HEI and indicated for educational purpose issued	
by City/Municipality's Office of Building Officials	
5. Feasibility study to include:	
Brief description of proposed program	
<ul> <li>Institutional mandate &amp; philosophy and goals of</li> </ul>	
proposed program	
Management viability such as:	
<ul> <li>Management capability and administrative</li> </ul>	
competence as reflected in Organizational chart and	
qualifications of Management personnel	
Market viability in terms of:	
<ul> <li>Demand for graduates/employment opportunities (at</li> </ul>	
least in the next 5 years)	
<ul> <li>Prospective students (enrollment projection)</li> </ul>	
<ul> <li>Presence of existing higher education institutions</li> </ul>	
(HEIs) offering same course within the area	
Financial viability in terms of sustainability of operation	
such as:	
<ul> <li>Financial soundness</li> </ul>	
<ul> <li>Projected income and expenditure</li> </ul>	
<ul> <li>Schedule of proposed tuition &amp; other fees</li> </ul>	
Other operational aspects	
Location of schools in relation to factors that are not	
conducive to learning such cockpits, dancing halls, bars or	
recreational places of questionable character, bowling	
alleys, movie houses, markets, garbage dumps, funeral	
parlors, jails, cemeteries and others	
6. School Administrators (President, Vice President(s),	
Director(s), Dean(s), Program Chair(s)/Head(s),	
Coordinator(s), etc.)	
h. Spreadsheet should include following information:	
Name	
<ul> <li>Position/Designation</li> </ul>	
• Educational qualifications (where and when obtained)	
<ul> <li>Professional License Number &amp; Expiration date (if</li> </ul>	
applicable)	
Nature of appointment (permanent/temporary)	
Status (fulltime/part-time)	
i. Certified true copy of Transcript of Records	
j. Certified true copy of Professional License (if applicable)	
k. Copy of Resume/Curriculum Vitae	
I. Copy of notarized appointment/contract of employment	
(to be submitted if already hired)	
m. Letter of commitment (if not yet hired but to submit	
notarized appointment/contract before issuance of initial	
permit/recognition)	
Approved resignation from previous employer (to be	
submitted before issuance of initial permit/recognition)	



7. Faculty Members	
h. Spreadsheet should include following information	
(separate spreadsheet for faculty handling General	
Education subjects and Professional subjects):	
Name	
Educational qualifications (where and when	
obtained)	
Professional License Number & Expiration date (if	
applicable)	
Field of specialization	
Subjects to be taught	
Nature of appointment (permanent/temporary)	
Status (fulltime/part-time)	
i. Certified true copy of Transcript of Records	
j. Certified true copy of Professional License (if applicable)	
k. Copy of Resume/Curriculum Vitae	
I. Copy of notarized appointment/contract of employment	
(to be submitted if already hired)	
m. Letter of commitment (if not yet hired but to submit	
notarized appointment/contract before issuance of initial	
permit/recognition)	
Approved resignation from previous employer (to be	
submitted before issuance of initial permit/recognition)	
8. Non-teaching personnel (Registrar, Guidance Counselor, Administrative staff, etc.)	
e. Spreadsheet should include following information:	
Name	
<ul> <li>Educational qualifications (where and when</li> </ul>	
obtained)	
Professional License Number & Expiration date (if	
applicable)	
Nature of appointment (permanent/temporary)	
Status (fulltime/part-time)	
f. Certified true copy of Transcript of Records	
g. Certified true copy of Professional License (if applicable)	
Copy of notarized appointment/contract of employment	
9. Curriculum	
Distribution of subjects per term	
Summary of units	
Course description (by subject)	
Course Syllabus (by subject)	
10. Library	
ε. Librarian (copy of Transcript of Record, appointment,	
professional license)	
<ul> <li>Facilities (floor space in sq. m.) – to include pictures</li> </ul>	
γ. Seating capacity (combined number of students &	
faculty at one time)	
η. Library collections (books, journals, magazines,	
dictionaries, almanacs, etc.)	
<ul> <li>List of 5 non- duplicated book titles per subject in the curriculum publiched within the last 5 years</li> </ul>	
<ul> <li>the curriculum published within the last 5 years</li> <li>List of book collections/accessioned books</li> </ul>	
<ul> <li>LIST OF DOOK CONECTIONS/ACCESSIONED DOOKS</li> </ul>	



	3,000 library collections (for initial			
permit)	of 5,000 library collections (for			
<ul> <li>Minimum c recognition</li> </ul>				
-	ption to relevant professional journals			
	spreadsheet to include author, title			
	ation and number of volumes			
	to be used exclusively for tertiary			
programs (to include p				
School site				
Total floor are	ea (in sq. m.)			
<ul> <li>Buildings</li> </ul>				
Number & siz	e of classrooms/ lecture rooms			
	bes of laboratories			
	r the Program applied for			
	and other instructional devices/aids			
13. Support facilities				
Audio visual r				
	creational, if outsourced to include			
notarized MO	A			
Canteen     Faculty loung				
Faculty loung     Student lounge	e			
14. Support services				
a. Guidance and	counselina			
	services for students and faculty, if			
outsourced to include				
15. NSTP				
c. Coordinator (co	ppy of Transcript of Record &			
appointment)				
d. NSTP office				
	d NSTP Provider, if outsourced, to			
include notarized MOA				
	e amount of six thousand pesos r check payable to CHEDRO (for			
newly established priv				
	the amount of four thousand pesos			
	eck payable to CHEDRO			
18. Inspection fee in t	he amount of four thousand pesos			
(P4,000) in cash o	or check payable to CHEDRO			
			1	1
		FEES	PROCESSING	PERSON
CLIENT STEPS	AGENCY ACTION	TO BE	TIME	RESPONSIBLE
		PAID		RESPUNSIBLE
1. Submit	1.1 Receive complete	None	1 day	Designated
complete	application documents per		-	Officer
application	GPR checklist. If			
documents	incomplete, return to			
and receive	applicant HEI. If complete,			
	return one received copy			



	to the allows of the second			
receiving	to the client and forward			
сору	application to RD for			
	routing 1.2 Conduct documentary analysis as to completeness and per general requirements and compliance with PSGs: 1.2.1 If incomplete prepare disapproval letter to HEI and return documents 1.2.2 For complete and compliant application documents, prepare communication inviting CHED Experts (RQAT, TP/TE) to conduct joint ocular evaluation and		5 days	CHEDRO ES II in-charge CEPS RD
	administrative documents			
	(RBA, TA)			
1.1 For incomplete application documents, receive letter of disapproval	2.1 For incomplete application documents, end of process	None	(3 days)	CHEDRO ES II in-charge CEPS RD
2.2 For complete application documents: Wait for notice of visit	1.2 For complete and compliant application documents, prepare and send notice of visit		12 days	
2. Prepare for ocular inspection	<ul> <li>3.1 Conduct ocular inspection to validate HEI's compliance</li> <li>3.2 Conduct post/exit conference with the HEI Officials and prepare evaluation report</li> <li>3.3 Furnish HEI copy of the evaluation report duly conformed by the</li> </ul>	None	3 days	Evaluation Team



	President/authorized representative and submit to CHEDRO 3.4 If found compliant, review action and prepare endorsement letter to the CHED-OPSD forwarding the Report on the Result of the Preliminary Evaluation and endorsing the eligibility of the HEI to proceed to the next phase – Issuance of Permit/Recognition 3.5 If found non-compliant, prepare and send disapproval letter to the HEI, copy furnish OPSD			CHEDRO ES II in-charge CEPS RD
<ul> <li>1.1 If compliant, receive Certificate of Eligibility and wait for feedback from CHEDRO on result of Phase 2</li> <li>1.2 If non- compliant receive letter of disapproval</li> </ul>	<ul> <li>1.1 If compliant, issue Certificate of Eligibility</li> <li>1.2 If non -compliant, end of process.</li> </ul>	None	1 day	CHEDRO ES II in-charge
	TOTAL:	None	22 days	



Application for Renewal Permit to Operate Undergraduate Programs, Except Medicine, Dentistry, Nursing, Engineering, Bachelor of Science in Marine Transportation (BSMT), Bachelor of Science in Maritime Engineering (BSMarE), Programs Without Existing Policies, Standards and Guidelines (PSGs) and those under the Legal Education Board (LEB)

Office or Division:	Technical Division					
Classification:	Highly Technical					
Type of Transaction:	G2B – Government to Business					
Who may avail:	Higher Education Institutions					
CHECKLIST OF REQUIREMENTS				WHERE TO	SECURE	
1. HEI's application letter duly sig Trustees/President or authoriz	ned by Chairman of Board of ed representative including notarized a	ffidavit	to b	e submitted by the ap	oplying HEI	
1. Copy of latest permit issued			to b	e submitted by the ap	oplying HEI	
educational purpose issued l Officials (for additional or new	er the name of HEI and indicated for by the City/Municipality's Office of Buildi w buildings only) and valid fire safety ce			e submitted by the ap		
3. Approved Schedule of tuition				e submitted by the ap		
4. Qualification of Dean/Progra	m Chair if new			e submitted by the ap		
<ol> <li>Spreadsheet of faculty who h</li> <li>Spreadsheet of non-teaching</li> </ol>				e submitted by the ap e submitted by the ap		
7. Noted curriculum				e submitted by the ap		
8. List of newly acquired library	materials			e submitted by the ap		
9. List of newly acquired facilitie	es, equipment and other instructional ma	aterials		e submitted by the a		
10. NSTP coordinator if there is			to be submitted by the applying HEI			
11. Official receipt of application Note: Application fee for renewa recognition	fee for the program I and application and inspection fee for		to b	e submitted by the a	oplying HEI	
CLIENT STEPS	AGENCY ACTION	FEES BE PA		PROCESSING TIME	PERSON RESPONSIBLE	
<ol> <li>Submit complete application requirements         <ul> <li>per GPR Checklist, one (1) set/folder (soft and hard copies and duly accomplished self- evaluation form per program</li> </ul> </li> </ol>	<ol> <li>Receive and review application documents for completeness per GPR Checklist. If incomplete, return to the applicant-HEI</li> </ol>	None		1 day	Receiving clerk	
1. Pay the corresponding fee	2. Issue an Official Receipt	Php 8,000.0 applica n fee			Cashier	
2. Receive receiving copy	3. Return one received copy to the client and forward	None			Receiving Staff	



	application to DD or OFDO			
	application to RD or CEPS for routing Review and route the documents to the ES II in- charge			RD or CEPS
4. Wait for notice of result	<ol> <li>Conduct documentary analysis of the HEIs application per GPR Checklist and CHED minimum requirements of the program applied for</li> <li>If compliant, process for issuance of renewal permit</li> <li>If with minor deficiencies, prepare notice of deficiency/ies for compliance within 10 days upon receipt.</li> <li>If with major deficiencies, prepare letter of disapproval.</li> </ol>	None	Within 10 working days after receipt of complete application documents	Education Supervisor II in charge
4. Receive letter/notice of result		None		
3.3 If complete and compliant, wait for release of renewal permit	5.1 For recommendation of renewal permit, review supporting documents and action taken, prepare renewal permit		If complete and compliant, 2 working days With minor deficiency/ies,	CEPS RD
3.4 With minor deficiency/ies, prepare and submit compliance documents	5.2 With minor deficiency/ies, receive compliance documents, return one received copy to the client and forward documents to RD for routing		within 10 working days after receipt of notice of deficiency/ies	
5.3 With letter of disapproval, <b>end of</b> <b>process</b>				Records Officer



	If complete and compliant in first submission, receive renewal permit With minor deficiency/ies, submit compliance documents and wait for notice of result	<ul> <li>6.1 If complete and compliant, Issue renewal permit</li> <li>6.2 For submitted deficiencies, review compliance documents</li> <li>6.2.1 For complete and compliant re- submission, process renewal permit (go back to Steps 5.1-6.2)</li> <li>6.2.2 For incomplete and/or non-compliant resubmission, issue and release notice of disapproval.</li> </ul>	None	5 working days	ES II in charge
1.3 1.4	For complete and compliant re- submission, receive renewal permit For incomplete and/or non-compliant resubmission receive notice of disapproval	End of process			
		TOTAL:	Php 8,000 applicatio n fee	30 days	



#### Application for Student Financial Assistance Programs (StuFAPS)

This process generally aims to improve the implementation of the CHED Scholarship Programs (CSPs) and make effective utilization of the scholarship funds consistent with the mandates of CHED under Section 8(i) of RA 7722.

Office or Division:		Administrat	ive Division		
Classification:		Highly Tech			
Type of Transaction	3,		Government to Citizen		
Who may avail:	•		College Students		
CHECKLIST OF RE	QUIREMENTS	in coning c		E TO SECURE	
StuFAPs Checklist		CHED			
CLIENT STEPS	AGENCY A	CTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit filled-up application form online together with complete/ correct requirements per application checklist and Receive acknowledgement receipt	<ol> <li>Review the completene correctness application of Receive onl applications complete ar documents acknowledg receipt</li> </ol>	of documents. y with nd correct and Issues	None	2hours (excluding queuing time) 5 minutes per applicant	StuFAP Receiving Staff
2. Wait for notice of status of application	<ol> <li>Review appli documents p StuFAPs crit conduct valic applicant has criteria, appli be eligible fo lf not, applica disqualified.) Conduct rant applicants.</li> </ol>	er eria and lation. (If s met the cation will r ranking. ant will be	None	Within14 working days after the close of the application period	StuFAPs Coordinators/ RD
3. Receive notice of status of application		r	None	7 working days after evaluation of application documents	StuFAPs Coordinators RD StuFAPs Coordinators/



	3.2 Consolidate qualified applications and prepare masterlist		7 working days after deadline of application period	RD/ Regional Scholarship Committee
4. Receive notice of status of application (within quota)	4. Issue notice of award for qualified applicants	None	5 working days after the selection of qualified applicants	StuFAP Coordinator RD
5. Reply to notice of award	5. Receive reply of acceptance of notice of award	None	7 days	StuFAP Coordinators
	TOTAL:	None	40 working days	



#### Filing of Complaints, Appeals or Motions for Reconsideration

Office or Division Techr			chnical Division			
Classification:		Highly	Highly Technical			
Type of Transactio	Type of Transaction:		G2B/G2G/G2C			
Who may avail:		Public				
	OF REQUIREMENTS			WHERE TO SEC	URE	
Written Complaint		From the	e complain	ant		
CLIENT STEPS	AGENCY ACTION		FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1. Submit written complaint through email	1. Receive the documents and return one received copy of the client and forward the complete documents to the Regional Director		None	1 day	Receiving Officer	
Query Phase:						
2. Wait for agency action and recommendation	<ul> <li>2.1 Discuss the merits of the complaint</li> <li>2.2 Prepare letter to HEI President/Head to addres the allegation/s within five working days with approximitial and signature and forward to Records Unit</li> </ul>	ess /e (5) priate	None	5 days	Regional Director CEPS Focal Person	
3. Receive letter of acknowledgment and action taken	<ol> <li>Release document to respondent HEI and sec acknowledgement recein from HEI</li> </ol>	cure	None		Records Officer	
	Т	OTAL:	None	6 days		
Response and Inve	estigative Phase:			14 days		
4. Wait for result of query from the respondent HEI	<ul> <li>4.1 Upon receipt of HEI response, send an acknowledgement lette respondent HEI President/Head and a I to the complainant furn the respondent HEI rep</li> <li>4.2 Release document and secure acknowledgem receipt from the complainant and from respondent HEI</li> </ul>	etter ishing bly d nent	None		Regional Director/ CEPS Focal Person Records Officer	



For findings on an without authority:	HEI not recognized or offering p	brogram		
	<ul> <li>Issue Cease and Desist Order (CDO) addressed to HEI President/Head giving fifteen (15) working days to act and implement the order</li> </ul>	None		Regional Director CEPS
	<ul> <li>Release document and secure acknowledgement receipt from HEI</li> </ul>			Records Unit
	<ul> <li>If HEI fails to comply with the CDO in the time given, prepare endorsement of the HEI case/fact-finding report to LLS</li> </ul>			Regional Director CEPS
For Fact-Finding In	vestigation			
	Prepare documents for endorsement for fact-finding investigation to LLS.	None		Regional Director CEPS
	<ul> <li>Release document to LLS and secure acknowledgement receipt</li> </ul>			Records Officer
	TOTAL:	None	20 days	



### Request for Endorsement of Articles of Incorporation and By-Laws of New Private Higher Education Institutions (PHEIs) to SEC

**Office or Division:** Technical Division **Classification:** Simple G2B **Type of Transaction:** Who may avail: **Private Higher Education Institutions CHECKLIST OF REQUIREMENTS** WHERE TO SECURE For New Application (Registration) 1. Letter Request of the Requesting Party Requesting Party 2. Notarized Affidavit of Undertaking Requesting Party 3. Notarized SEC System Generated Articles of Incorporation Securities and Exchange Commission 4. Signed SEC System Generated By-Laws Securities and Exchange Commission 5. Copy of CHED Official Receipt as proof of payment for SEC Cashier-CHED Endorsement 6. For Stock Corporation: Requesting Party 6.1 Paid up capital of Php5Million pursuant to Section 20, Article V of Manual of Regulations for Private Higher Education (MORPHE) 6.2 Notarized Treasure's Affidavit For Amendment Requesting Party 1. Letter Request of the Requesting Party Requesting Party 2. Notarized Affidavit of Undertaking (if applicable: Annex B) 3. Copy of Amended Articles of Incorporation Requesting Party 4. Director's or Trustees' Certificate - notarized and signed by majority Requesting Party of the directors or trustees and the corporate secretary indicating the amended provisions Requesting Party 5. Notarized Secretary's Certificate on no pending case of intracorporate dispute Requesting Party 6. Copy of Government Recognition of programs offered issued by the CHED (if applicable) Requesting Party/Securities and Exchange 7. Copy of Certificate of Incorporation or latest Certificate of Filing of Commission Amended of Incorporation (AOI) together with the corresponding AOI 8. Copy of CHED Official Receipt as proof of payment for SEC Cashier-CHED Endorsement 9. For increase in capital stock (stock corporation only) Requesting Party 9.1 Notarized Treasurer's Affidavit 9.2 List of Stockholders before and after the increase and their stockholdings 10. For change of name: Name Verification Slip Securities and Exchange Commission FEES TO PROCESSIN PERSON **CLIENT STEPS** AGENCY ACTION **G** TIME **BE PAID** RESPONSIBLE

Evaluation of Requirements for CHED



1. Submit document application	1. Receive the documents and return one received copy to the client	None	1 day	Receiving Clerk
2. Pay the corresponding fee	<ul><li>1.1 Issue an Official Receipt</li><li>2.2 Return one received copy to the client and forward application to RD for routing</li></ul>	Php 1,000.00 endorsement fee		Collection Officer
3. Receive receiving copy	<ul> <li>3.2 Prepare letter endorsing request to SEC for initial and signature</li> <li>3.3 Review and sign letter of endorsement</li> </ul>	none	2 days	Receiving Clerk ES II in-charge Regional Director/CEPS
4. Receive document	4. Release document and secure acknowledgement receipt	None		Records Officer
	TOTAL:	None	3 days	



#### Request for Payment of Financial Benefits for STUFAPs Grantees

Office or Division:			A	dministrative Di	vision
Classification:	Classification:			Highly Technical	
Type of Transaction:			G2C-Government to Citizen		
Who may avail:			St	uFAPs Grantee	es
CHECK	LIST OF REQUIREMENTS			WHERE T	O SECURE
Payment					
Course, Year Level, Ge semester (for ongoing c	ining the student's Award Number, Name eneral Weighted Average from the previo college students), Number of Units Enroll or School Fees duly signed by the HEI Re President	us ed and	HE	Els Scholarship Co	pordinator
CLIENT STEPS	AGENCY ACTION	FEES 1 BE PA		PROCESSI NG TIME	PERSON RESPONSIBLE
<ul> <li>For New Scholars: <ol> <li>Submit</li> <li>requirements for</li> <li>payment including</li> <li>copy of LBP ATM</li> <li>Card</li> </ol> </li> <li>For on-going <ul> <li>scholars/grantees:</li> </ul> </li> <li>Submit grades of <ul> <li>the previous</li> <li>semester and</li> <li>enrolment of the</li> <li>current semester</li> </ul> </li> </ul>	<ul> <li>For New Scholars</li> <li>1. Review the completeness and correctness of application documents. Receive only application with complete and correct documents.</li> <li>For on-going scholars/grantees:</li> <li>1. Review the completeness and correctness of documents</li> </ul>	None		1 hour	StuFAPs Staff
2. Wait for notice of release	<ul> <li>2.1 Prepare supporting documents and obligation request (OR)</li> <li>2.2 Sign OR and forward to Budget Unit for processing</li> </ul>	None		10 working days 3 working days	StuFAPs Staff StuFAPs Head RD
	2.3 Receive, re-evaluate OR and certify availability of funds and forward to Accounting Unit			3 working days	Budget Officer
	2.4 Prepare Disbursement Voucher (DV)			5 working days	Accounting Staff



	2.5 Review and certify cash		3 working	Accountant
	availability, completeness		days	
	of documents and			
	appropriateness of			
	amount claimed and			
	forward to Director's Office	e		
	2.6 Approve payment and		3 working	Regional
	forward OR and DV for		days	Director
	payment			
	2.7 Prepare check or LDDAP-		3 working	Cashier
	ADA and prepare bank		days	
	advice for signature of		,	
	RD/Authorized			
	representative			
	2.8 Sign check or LDDAP-		3 working	Regional
	ADA and bank advice and		days	Director
	return to Cashier		aayo	
	2.9 Send LDDAP-ADA and		4 hours	Cashier
	bank advice to bank		4 110013	Cushiel
3. Receive payment	3. Release payment to	None	30 minutes	Cashier
through check or	grantee/HEI			
ATM	grantee/net			
TOTAL:		None	35 working	
		NONE	days	
			uays	



FEEDBACK AND	COMPLAINTS MECHANISM
How to send feedback	Contact info: 0999 444 5996 or info@ched.gov.ph
How feedbacks are processed	Feed back requiring answers are referred to the appropriate offices by the officer-in-charge. Offices concerned are required to answer within three working days from receipt. For inquiries and follow up, you may contact 0999 444 5996 or <u>info@ched.gov.ph</u> .
How to file complaints	Complaints can be filed via email at <u>8888@ched.gov.ph</u> together with the following information: Name of the person being complained, description of the incident, evidence being complained, description of the incident, evidence (photos, recording, documents, etc.). Complainants can also write the Commission, and have it received in person at the Public Assistance Complaint Desk (PACD) at the CHED Central Office. The PACD can be reached through 02 8441 1260
How complaints are processed	The complaints are forwarded by the officer-in-charge to the concerned office. Concerned offices will conduct their own investigation and will respond directly to the client copy furnished the <u>8888@ched.gov.ph</u> .
Contact Information of CCB, PCC, ARTA	ARTA: <u>complaints@arta.gov.ph</u> 1-ARTA-2782 PCC: 8888 CCB: 0908-881-6565

Office	Address	Contact Information
Office of the Chairperson	4F Higher Education	Tel. (02) 8351-74-13 – Complaints/Records
	Development Center	(02) 8441-12-56 – Other concerns
	55 C.P. Garcia Avenue,	(02) 8441-11-77 – Endorsements
	UP Campus	chairpeson@ched.gov.ph
	1101 Quezon City	
Office of Commissioner		Tel. (02) 8441-11-68
Lilian de las Llagas		Idelasllagas@ched.gov.ph
Office of Commissioner		Tel. (02) 8441-11-73
Ronald L. Adamat		radamat@ched.gov.ph



o <i>u</i>		
Office of Commissioner		Tel. (02) 8441-11-72
Perfecto A. Alibin		pecalibin@ched.gov.ph
Office of Commissioner		Tel. (02) 8441-11-43
Aldrin A. Darilag		comaldrin.darilag@ched.gov.ph
Office of the Executive	3F Higher Education	Tel. (02)8355-52-03
Director (OED)	Development Center	Telefax (02) 8441-12-16
		executivedirector@ched.gov.ph
Office of Programs and	3F Higher Education	Tel. (02) 8441-12-28
Standards Development (OPSD)	Development Center	Opsd2019@ched.gov.ph
Office of Student Development	3F Higher Education	Tel. (02) 8988-00-01/8441-12-20
and Services (OSDS)	Development Center	osds@ched.gov.ph
Legal and Legislative Service	3F Higher Education	Tel. (02) 8988-00-02
(LLS)	Development Center	cjaro@ched.gov.ph
Office of Institutional Quality	2F Higher Education	Coordination & Governance Division
Assurance & Governance	Development Center	Tel. (02) 8441-12-54
(OIQAG)		Quality Assurance Division
· · · ·		Tel. (02) 8351-08-03
		lvalencia@ched.gov.ph
International Affairs Staff	2F Higher Education	Telefax (02) 8441-07-50
(IAS)		Imilla@ched.gov.ph
Higher Education	2F Higher Education	Telefax (02 8441-12-35/8441-13-69
Development Fund Staff	Development Center	@ched.go.ph
(HEDFS)		
Office of Planning Research &	GF Higher Education	Telefax (02) 8441-11-69/8441-11-49
Knowledge Management	Development Center	ncainghog@ched.gov.ph
(OPRKM)		
Administrative, Financial &	GF Higher Education	Telefax (02) 8441-11-70
Management Service	Development Center	sdelacruz@ched.gov.ph
(AFMŠ)		
Philippine California Advanced	4F Higher Education	Tel. (02) 8352-55-91/8376-17-58
Research Institute	Development Center	
(PCARI)		

#### **Regional Offices**

Office	Address	Contact Information
CHED RO 1	Government Center Sevilla,	(072) 242-02-38/242-50-17
	City of San Fernando,	(072) 242-27-50
	La Union	Chedro1@ched.gov.ph
CHED RO 2	Regional Development	(078) 396-06-51/304-16-50
	Center	Chedro2@ched.gov.ph



	Carig, Tuguegarao City,	
	Cagayan	
CHED RO 3	Regional Government Center	(045) 436-18-47
	Maimpis, San Fernando City,	(045) 455-16-62
	Pampanga	Chedro3@ched.gov.ph
CHED RO 4	2F Higher Education	(02) 8332-47-34
	Development Center	Chedro4a@ched.gov.ph
	C.P. Garcia Avenue, UP	onearo-a@enea.gov.pri
	Campus, Diliman,	
	Quezon City	
CHED RO MIMAROPA	GF Higher Education	(02) 8922-18-50
	Development Center	Chedro4b@ched.gov.ph
	C.P. Garcia Avenue, UP	Chedro-b@ched.gov.ph
	Campus, Diliman,	
	Quezon City	
CHED RO 5	CHEDRO Building,	(052) 481-50-96
	EM's Barrio South Brgy. 2,	(052) 481-50-59
	Legaspi City, Albay	chedro5@ched.gov.ph
CHED RO 6	Magsaysay Village	(033) 329-59-55
	La Paz,	(033) 508-88-52
	Iloilo City	chedro6@ched.gov.ph
CHED RO 7	National Government Center	(032) 414-91-94/414-91-95
	Sudlon Lahug,	(032) 422-70-96
	Cebu City	chedro7@ched.gov.ph
CHED RO 8	Athletic Road, Bargy, 43-B,	(053) 888-13-43
	Quarry District,	chedro8@ched.gov.ph
	Tacloban City	
CHED RO 9	Polytechnic Compound	(062) 991-76 48/991-70-84
	Baliwasan, Chico,	(062) 991-76 49
	Zamboanga City	chedro9@ched.gov.ph
CHED RO 10	Mon James Hayes St.	(088) 880-85-13/880-85-63
	Brgy. 40, Cagayan de Oro	(088) 856-43-80
	City	chedro10@ched.gov.ph
CHED RO 11	Loyola St., Bo Obrero,	(082) 295-34-18 loc. 101
	University of Southeastern	chedro11@ched.gov.ph
	Philippines Compound,	
	Davao City	
CHED RO 12	Regional Center,	(083) 228-11-27/228-75-70
	Brgy. Carpenter Hill,	(083) 228-11-30
	AH26 Marbel, Koronadal City	chedro12@ched.gov.ph
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